

Dirty Dawgs Grooming Waivers and Disclaimers

A 50% deposit with a card on file is required for all grooming appointments scheduled online. You agree to have a card on file and pay the 50% deposit for your grooming appointment scheduled. Please read below for potential additional fees such as matting and behavior. We require 72 hours notice for cancellation. You will not receive a refund with less than 72 hours notice regardless of timing of scheduled appointment. If you make an appointment online and change your mind within 5 minutes as an example, no refund will be provided if the appointment is within 72 hours and you wish to cancel.

1. You agree that we can live stream a calm grooming session with your pet or take pictures.
2. When filling out the pet profile you agree to be upfront BEFORE the appointment (by filling out the profile in full) about your pet's needs for grooming. DO NOT OMIT any information regarding your pet's behavior, any severe hair issues, or body condition (i.e. anxiety, mats, overweight, haircut needed). Any omission of such information prior to a scheduled appointment may result in extra charges such as handling fees, matting fees, or special shampoo fees. IF YOU SELECT BATH ONLY AND YOUR PET IS TANGLED AND MATTED, your dog will need to be shaved in the proper areas. If you choose to cancel because your dog needs to be shaved, you will not receive a refund.
3. If you are aware of any severe anxiety for your pet's grooming, you agree to try calling your vet for any sedation recommendations.
4. Multi-pet discounts are not provided.
5. Vaccination history is required. Please come with a paper copy of vaccinations. We require rabies only.
8. Appointment cancellations must be provided within 72 hours of scheduled appointment. Not providing 72 hours of notice for cancellations will result in no refund of your 50% deposit unless you reschedule for an appointment within 30 days of your original appointment time.
9. You agree that we do not accept dogs over 90lbs.
10. You agree that if your pet is over the weight limit you scheduled, you will be charged appropriately by weight up to an additional \$30-\$50.
11. You agree to not disrupt grooming until your pet is ready.
12. You understand that if you have grooming at the physical location, you will be given

a PROMPT TIME to come back for your pet. Please be prompt as I do not have a place to keep them after grooming. If you are tardy in picking up your pet, an additional \$25 will be added to your grooming session.

13. Not every pet sits still for grooming. I do everything possible to make sure no nicks or cuts are done on a pet. I have cut only 3 pets out of the 1000+ pets I have groomed. However, I have to put in this disclaimer that nicks do happen and this is a result of your pet not sitting still or moving too quickly. HOWEVER, I also have the disclaimer that if your pet does not sit still for an appointment or is too sporadic, I have the right to stop grooming immediately with the best job I could do at 100% the price of the full groom if necessary. However, this is EXTREMELY less likely if your pet is regularly groomed either with me or someone else.

14. Any pet that is severely matted will automatically be shaved down. Please research matting prior to this appointment if you are unsure.

15. Any pet that is severely matted will incur an additional \$30 fee. A shave down will be required for any severely matted pet and you hold Dirty Dawgs harmless for any irritation you see after the mats are taken off. Mats create skin irritation from lack of grooming for long periods of time and grooming merely shows said irritation more. Any severe or mild skin irritation resulting from shaving severely matted dogs will not be the responsibility of Dirty Dawgs.

16. ANY double coated breed over 30 lbs that needs a haircut or shave down will automatically incur an additional \$30 fee. Doodles are an additional \$30 fee.

17. Please note that grooming at the shop will not entail your pet in a cage for 8 hours. You will be given a time to come back (no more than 2 hours after your appointment time). Please note that you MUST come back at the time given or a \$25 charge will be added to your grooming appointment total.

18. Any pet that has clearly NOT been out to be relieved or potty and has multiple accidents during the groom will incur an additional \$10 for clean up and time.

19. Any pet that has fleas and/or ticks is subject to a \$30 fee with NO BATH and only a shave down. We do not remove ticks. We will spray a medicated flea and tick removal spray and you agree your dog has not been treated for fleas and ticks within the past 30 days of scheduled groom. You hold Dirty Dawgs harmless of any liability or issues as a result of the flea and tick spray.